

March 8, 2017

Ex Parte Notice

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Room TWA325
Washington, D.C. 20554

**Re: In the Matter of Empowering Consumers to Empowering Consumers to
Avoid Bill Shock, CG Docket No. 10-207; Consumer Information and
Disclosure, CG Docket No. 09-158; Rates for Interstate Inmate Calling Services,
WC Docket No. 12-375**

Dear Ms. Dortch:

This letter is to advise you, in accordance with Section 1.1206(b) of the Commission's rules, that on March 6, 2017, Sally Greenberg, John Breyault and Brian Young of the National Consumers League (NCL)¹ met with Commissioner Mignon Clyburn and Claude Aiken, Legal Advisor for Wireline to discuss the above-captioned proceedings.

NCL expressed our concern regarding the Commission's recent decision not to defend intrastate price caps for inmate calling services. We also highlighted our concern that a lack

¹ The National Consumers League, founded in 1899, is America's pioneer consumer organization. Its mission is to protect and promote social and economic justice for consumers and workers in the United States and abroad. For more information, visit www.nclnet.org.

of access to affordable voice service may contribute to the problem of contraband wireless devices being used in correctional facilities.

We also briefed Cmmr. Clyburn and Mr. Aiken on NCL's October 2017 filing regarding "bill shock" stemming from high International Mobile Roaming (IMR) rates² and reiterated NCL's call for the Commission to refresh the in the "bill shock" proceeding. We noted that some wireless carriers have begun to introduce more affordable IMR options. However, we noted discussed how these plans still amount to a significant financial burden for too many travelers. We also pointed to efforts by regulators in the European Union and Gulf Cooperation Council to address IMR affordability and educate consumers about alternatives to using IMR services.

Should you have any questions or would like to discuss this letter or any other issues or importance, please do not hesitate to contact John Breyault, NCL Vice President, Public Policy, Telecommunications and Fraud at johnb@nclnet.org or (202) 207-2819.

Respectfully,

A handwritten signature in dark ink, appearing to read "John D. Breyault". The signature is fluid and cursive, with the first name "John" being the most prominent part.

John D. Breyault
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National Consumers League
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² Comments of the National Consumers League, CG Docket No. 10-207 and CG Docket No. 09-158 (October 12, 2016). Online: [https://ecfsapi.fcc.gov/file/1012336420315/NCL_IMR_Comments_10122016%20\(FINAL\).pdf](https://ecfsapi.fcc.gov/file/1012336420315/NCL_IMR_Comments_10122016%20(FINAL).pdf)